

CASE STUDY

QualStaff Resources | Over a Decade of IT Partnership with CentraLink

For more than 10 years, QualStaff Resources has partnered with us at CentraLink to support growth, implement secure and reliable IT solutions, and navigate the transition to a virtual work environment. Our proactive approach, clear communication, and hands-on expertise have made IT seamless, efficient, and aligned with their business goals.

CLIENT: QualStaff Resources



INDUSTRY: Staffing and Recruiting

LOCATION: San Diego, California

SERVICES: Professional search, contract talent, RPO, payroll services

About QualStaff Resources

Located in San Diego's Sorrento Valley, QualStaff Resources is a professional recruiting and search firm specializing in contract, contract-to-hire, direct hire, and payroll services for the Life Sciences and Hi-Tech industries. Since 1998, they have been recognized for exceptional service and talent delivery, serving clients across Southern California and nationwide in areas including Accounting & Finance, Office & Administration, Engineering & Technical, IT & Software, Quality & Compliance, and Manufacturing & Production.

The Challenge

QualStaff Resources needed an IT partner who could:

- Support their growth from a small firm to a mid-sized company
- Enable a smooth transition to a virtual work environment
- Provide reliable, secure IT systems with up-to-date features
- Execute projects on time and within budget while keeping communication clear
- Offer proactive guidance and responsive support

They wanted a partner who could combine technical expertise with a personable, approachable style that fit their company culture.

The CentraLink Solution

We worked closely with QualStaff Resources to deliver:

- Proactive IT guidance to support long-term growth and secure operations
- Solutions for virtual work, including reliable remote access, collaboration tools, and security features
- Project management that ensured IT projects were completed on time and within budget
- Clear communication on timelines, pricing, and expectations
- A responsive, knowledgeable, and personable team available whenever needed

Our approach ensured that QualStaff Resources' IT infrastructure was not only functional but strategically aligned with their business objectives.

THE RESULT

By partnering with us, QualStaff Resources has:

- Transitioned smoothly to a secure and reliable virtual work environment
- Completed IT projects efficiently, on time, and within budget
- Gained proactive guidance and up-to-date security measures
- Built a relationship with a responsive, knowledgeable IT team they can trust

With our support, QualStaff Resources can focus on growing their business, serving clients and candidates effectively, and confidently navigating technology challenges as they arise.

What QualStaff Resources Says About Partnering with CentraLink

“We have had the pleasure of partnering with CentraLink for over 10 years, and they have been instrumental in our growth into a mid-sized company, particularly during our transition to a virtual work environment. Their solutions to our challenges have been reliable and effective, ensuring we stay updated with the best security features available.

What truly sets the CentraLink team apart is their personable, responsive, and knowledgeable approach. They are proactive in addressing our needs and have always been there to support us.

We are sincerely grateful to the CentraLink team for their unwavering commitment to helping us grow and protect our business.
Highly recommended!”

— Becky Wubbels, President, QualStaff Resources

